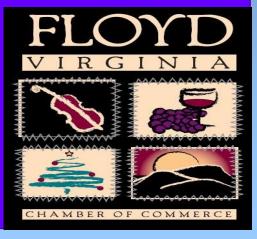
Substance Abuse in the Workplace

A Presentation to: the Floyd County Chamber of Commerce

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Overview

Substance Use Disorders

- ✤ Who is at Risk
- Criteria for S.U.D.
- C.A.G.E. (self-assessment)
- Statistics
- Physical Emotional and Behavioral Indicators
- Professional Performance
- Impact on the Workplace
- Drug Testing
- Drug Free Workplace Policy
- ✤ A.D.A.
- Now NRVCS can help

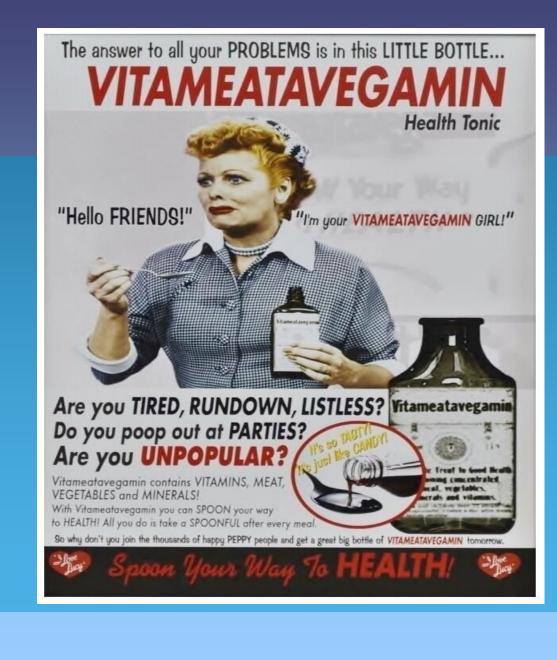
Disclaimer



Is this the face of addiction?









Who Is At Risk?

- Short answer...EVERYONE
- Genetics account for about half of the likelihood that someone will develop addiction
- Other Risk Factors:
 - Age of First Use
 - Trauma: childhood abuse/neglect, domestic violence, sexual assault
 - Stress
 - Pain/Chronic Pain

Scenario

Substance Use Disorders

- Chronic, progressive, relapsing
- Dependency typically develops over several weeks or months
- The brain's adaptation to the use of a chemical is often subtle.



Criteria for S.U.D

- 1. Taking the substance in larger amounts or for longer than you're meant to.
- 2. Wanting to cut down or stop using the substance but not managing to.
- 3. Spending a lot of time getting, using, or recovering
- 4. Cravings and urges to use.
- 5. Not managing to do what you should at work, home, or school

Criteria Continued

- 6. Continuing to use, even when it causes problems in relationships.
- 7. Giving up important social, occupational, or recreational activities
- 8. Using substances again and again, even when it puts you in danger
- 9. Continuing to use, even when you know you have a physical or psychological problem.



Continued:

10. Needing more of the substance to get the effect you want (tolerance)

11. Development of withdrawal symptoms, which can be relieved by taking more of the substance.



C.A.G.E.



In The Workplace

* Alcohol ✤ Marijuana** Opiates** *****Cocaine Amphetamines (including) Methamphetamine) Self-prescribed medications Prescribed medications

Statistics



Physical Indicators

Slurred speech *****Chills Unsteady gait Bloodshot eyes * Hand-tremors Excessive sweating * Hyperactivity Mood swings The smell of alcohol on their breath Noticeable weight loss or gain

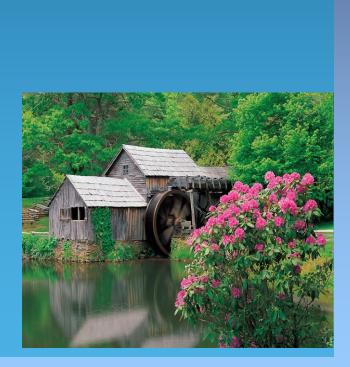
Emotional Indicators

- * Aggression
- Burnout
- Anxiety
- Depression
- Paranoia/Suspiciousness
- ✤ Denial



Behavioral Indicators

- Slow reaction time
 Impaired coordination
 Irritability
 Excessive Talking
 An inability to stand still
 Limited attention spans
- Poor motivation
 Lack of energy





Professional Performance

- Being argumentative, irritable or uncooperative
- Tardiness or frequent unscheduled absences
- Quality of work (mistakes, disorganization, no attention to detail)
- Low productivity (taking many breaks, or being inattentive to the job)

✤ Forgetfulness



Continued:

Isolation or withdrawal

- Errors in transcribing orders or taking verbal orders
- Ignoring the needs of clients or customers
- DWI or DUI violations
- Multiple complaints from co-workers or families

Impact in the Workplace

Remember: *Professionals who are under the influence of substances pose a danger to themselves, co-workers, and customers*

Drug Testing

When Do We Test?

Post-Accident Testing

- To evaluate "how" (root cause of accident)
- When there is a reasonable basis to believe drugs or alcohol contributed
- Investigation all Employees who could have contributed to incident, not just those with injuries



What Can You Test For?

- Marijuana
- Cocaine
- Opiates
- Amphetamines (Amphetamine and
 - Methamphetamine)
- Phencyclidine (PCP)
- ✤ Ecstasy
- Muscle Relaxers
- Benzodiazepines/Anti-anxiety meds
- Methadone
- Anti-depressants
- Chemical Derivatives



How Is Testing Done?

- Secure Collection Site Third-party provider
 - Urine sample; Initial + Screen confirmed by GC/MS (gas
 - chromatography/mass spectrometry)
- Refusal to Test = Positive Result
- Adulteration/Interference = Positive Result
- Maintenance of Chain of Custody
- Other Issues
 - EE have a Prescription?
 - ✤ Re-test
 - Right to dispute



Confidentiality

Drug Test Results

Maintained with the third-party administrator

Records Regarding Drug Tests

 Employee Medical File (Separate from Personnel File)

Documentation: What to Include

- ALL observations
- Time
- Place
- Employee's involved
- Employee statements/admissions
- Any safety violations, other policy violations
- Witness statements/observations
- Photographs
- HR notified

What if Employee is in recovery?

 Americans with Disabilities Act ("ADA")
 Employees with a disability and are "qualified" to do their job

"Qualified individuals" under the ADA:

- Successfully rehabilitated and not using drugs illegally
- Currently in a rehab. program and are not using drugs illegally
- Regarded as illegally using drugs**
 i.e. Opiate use



Additionally

Current illegal drug use is not protected, but recovering addicts are protected via ADA

- An employee who casually used drugs illegally, but not addicted not disabled due to past drug use
- Protected? The employee may be entitled to accommodation
 - E.g., leave for AA, NA, methadone

I want to help but...

Remember: When you protect employees from the consequences of their behavior, you are actually, unintentionally causing them to rationalize their problem, or even deny it exists.



Remember:

If an employee chooses to tell co-workers about their private concerns, it is their decision. According to the U.S. Department of Labor, "when an employee tells their supervisor something in confidence, the supervisor is obligated to protect that disclosure" (Dol.gov, n.d.)

Drug Free Workplace Policy



Elements:

- ✤ What is the purpose of the policy and program?
- ✤ Who is covered by the policy?
- When does the policy apply?
- What behavior is prohibited?
- Are employees required to notify supervisor of drug-related convictions?
- Does the policy include searches?



Elements:

- Does the program include drug testing?
- What are the consequences for violating the policy?
- Are there Return-to-Work Agreements?
- What type of assistance is available to employees needing help? (EAP)
- How is employee confidentiality protected?
- Who is responsible for enforcing the policy
- How is the policy communicated to employees?
- (Dol.gov, n.d.)

Resource:

The U.S. Department of Labor has a step-by-step guide available for developing a successful drug-free policy, available at <u>www.dol.gov</u> keywords "Drug Free Workplace Advisor"

Or the direct link is as follows:

http://www.dol.gov/elaws/asp/drugfree/drugs/screen17.asp?selection_list=



Resource:

The Substance Abuse and Mental Health Services Administration (SAMHSA) complied a list of materials regarding substance use disorders in the workplace: "Components of a Drug-Free Workplace"

Access the complete drug-free workplace kit here:

http://www.samhsa.gov/sites/default/files/workplace-<u>kit.pdf</u>

Or: <u>www.samhsa.gov</u> keywords "Workplace Kit"

New River Valley Community Services Can Help

Scenario Review

Thank You